# **UPS Monitoring Software**

# **User Manual**

# Emily2

For
Microsoft Windows 2000
Microsoft Windows XP
Microsoft Windows Server 2003
Microsoft Windows VISTA
Microsoft Windows 7
Microsoft Windows 8
Microsoft Windows Server 2008 R2
Microsoft Windows Server 2012
Microsoft Windows 10

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# 1. Installation & Settings

### 1.1 Note

➤ Operating OS: Windows 2000 / XP / Server 2003 / Vista / 7 / 8 / Server 2008 R2 / Server 2012 / Microsoft Windows 10.

#### Other Software Conditions:

- 1. MDAC 2.8. (windows 2000 Only)
  <a href="http://www.microsoft.com/downloads/details.aspx?familyid=6C050FE3-C795-4B7D-B037-185D0506396C&displaylang=en">http://www.microsoft.com/downloads/details.aspx?familyid=6C050FE3-C795-4B7D-B037-185D0506396C&displaylang=en</a>
- For Windows Installer 3.0 and above.
- 3. For Framework 2.0 and above.
- > Peripherals: Use either a serial port or USB.

#### 1.2 Installation Instructions

- 1.2.1 Please login as an Administrator.
- 1.2.2 Double click to execute "Setup".

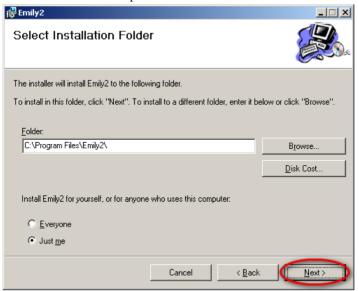


1.2.3 Click "Next" to next step.

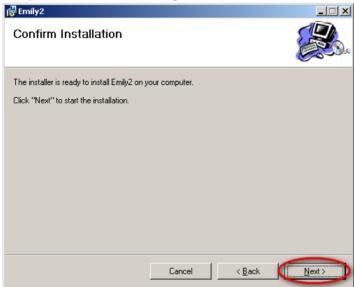


1.2.4 Enter "Select Installation Folder" to select the desire location for Emily program. (Default: C:\Program Files\Emily2.) Choose the user (yourself or anyone) who uses this software.

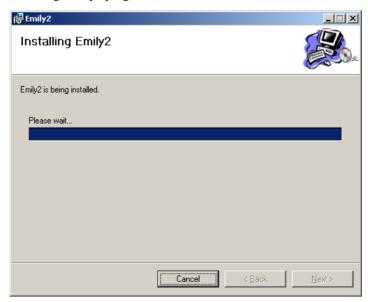
Click "Next" to next step.



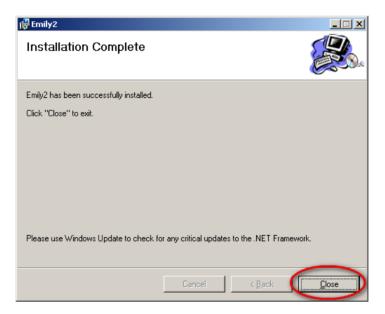
1.2.5 Enter "Confirm Installation" to ensure the completed installation of Emily2.Click "Next" to next step.



1.2.6 Installing Emily2 program.



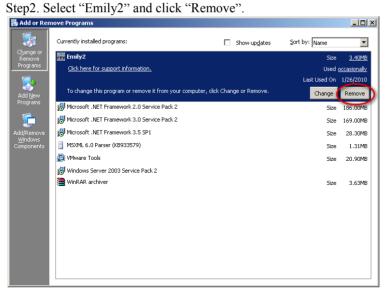
1.2.7 Click "Close" to end the installation.



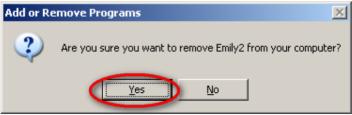
# 1.3 Instructions on Removing Emily2 Program

#### Remove Emily2

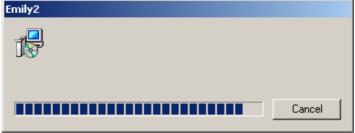
Step1. Go to Windows Control Panel and select "Add or Remove Programs".



Step3. In the page shown below, click "Yes" to confirm removal of the Emily2 or click "No" to cancel the removal.



Step4. When the progress bar run to finish, It"s complete the removal. Emily2 Icon will disappear in the "Add or Remove Programs" page.

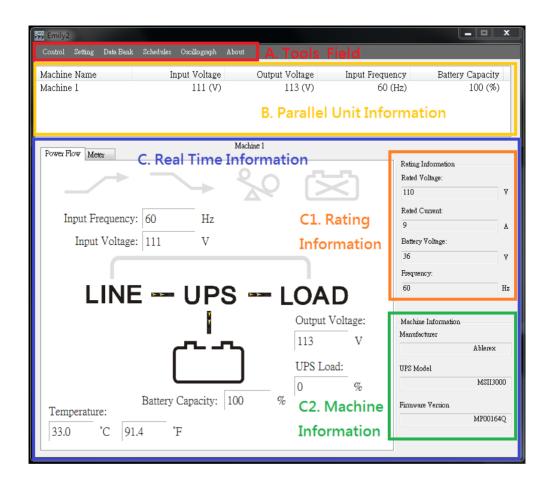


# 2. Function Descriptions

Emily2 program is user-friendly UPS monitoring software which reveals the status of the UPS via USB or RS232 for up to 4 parallel units. It provides easy to read real time metering of important UPS parameters such as input/output voltage, frequency, UPS temperature, loads & battery capacity. These UPS parameters & status information are recorded and presented in both graphically and numerically.

The "Schedule" function of Emily2 allows user to preset various UPS commands to perform repetition of tasks automatically. In event of Power outage or abnormality, Emily program is capable of automatically informing user via SMS & email instantly and closes application software. The following chapters will provides detailed descriptions of these superior features of Emily2 program.

# 2.1 Real-Time Information Monitoring Display



#### A. Tools Field

Function	Descriptions	Remarks
Control	This function include: Self Test, UPS Shutdown. In this function, you can send command to unit in this time.	
Setting	There are 3 parts in this item: "General Setting", "SMS Setting", And "Email Setting".  "General Setting": setting of Communications, Multi language, Setting of Shutdown.  "SMS Setting": SMS alert function set up.  "E-mail Setting": E-mail alert function set up.	
Data Base	There are 2 parts in this item: "Event Log" And "Data Log".  "Event Log": Provides a list of records of events, command entries, alarms, etc.  "Data Log": Stores the UPS operating parameters monitored & recorded by the Emily2.	
Schedules	Provides scheduling of to-do events and commands.	
Oscillograph	Graphical overall of the recorded UPS parameters data.	
About	Record the version number and proprietor name of the Emily2.	

#### B. Parallel Unit Information

Provides input/output voltage, frequency, loads of UPS parameters for up to 4 parallel units at the same time.

#### C. Real Time Information

When you select unit in Parallel Unit Information zone, the details of UPS parameters will show on this zone.

This zone includes: "Icon page", "Value page", "Rating Information", and "Machine Information".

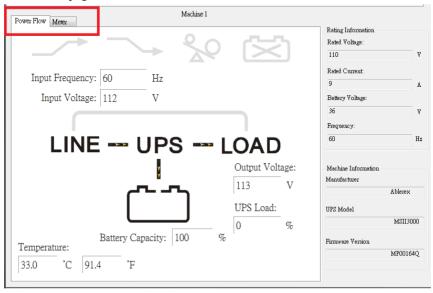
## C1. Rating Information

Provides rating information of the connected UPS such as Rating Voltage, Rating current, Battery Voltage, and Frequency.

#### C2. Machine Information

Provides machine information of the connected UPS such as Manufacturer, UPS Model, and Firmware Version.

### Power Flow page:



Symbols Description

State	,	Symbols	S	Description	Remarks
D4			>	Non-Boost	
Boost			<b>&gt;</b>	Boost	
			>	Non-Buck	
Buck			<b>&gt;</b>	Buck	
Over Load		20		Non-Over	
				Load	
		2		Over Load	
	(			Non-Battery	
				Disconnect	
		7	<b>)</b>	Battery	
D - 44			J	Disconnect	
Battery State	(	~ ~		Battery OK	
	(	LOW		<b>Battery Low</b>	
By Pass	LINE	UPS	LOAD	Non-By Pass	
Dy Fass	LINE	UPS	LOAD	By Pass	

# Meter Page:



Symbols Description

State	Symbols	Description	Remarks
Connection		UPS connected. This symbol represent when the UPS is successfully connect to the Computer.	
State		UPS disconnected. The connection between the UPS & the Computer is disrupted.	
Power State	TO	Power Supply OK.	
1 over state		Power Failure. The utility supply is absent or abnormal conditions.	

	<b>B</b> K	Battery Level OK.	
UPS Battery State	T DES	Battery Low. The UPS battery is near to end of discharge or is at low power level. (2 Icon swap)	
		UPS Battery Failed.	
	Santa Sanaa	ON LINE Model.	
UPS Models	Thomas and the same of the sam	OFF LINE Model.	
Test State	UPS	UPS No Testing.	
Test State	IVS.	UPS Testing.	
By Pass	BP	By Pass mode.	

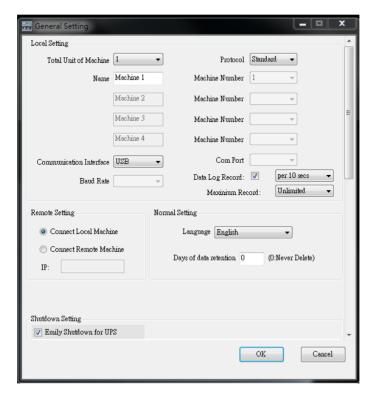
### 2.2 Control

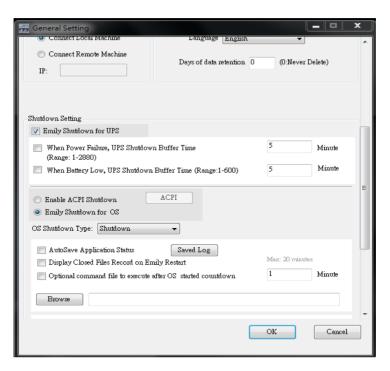


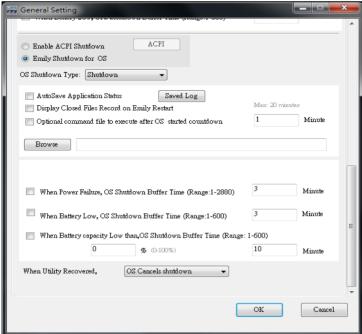
Provides command to UPS for self-test, battery discharge test, stop test, shut-down, stop shut-down and OS for shut-down, stop shut-down.

# 2.3 General Setting

Allows user to select & set the connecting Com port or Remote, UPS or OS shutdown, etc.



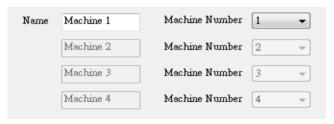




2.3.1. Setting amount of unit, and choose the Protocol.

				_
Total Unit of Machine	1 🔻	Protocol	Standard	•

2.3.2. Setting number of unit, and unit name which show on the Real Time Information Monitoring Display form.



2.3.3. Setting Interface and Com Port of connection.

Communication Interface	R\$232 ▼	Com Port	Com7 ▼
Baud Rate	2400 ▼		

2.3.4. Language Selections

Language	English 🔻	1
ranguage	Eugnzu ▼	ı

The Emily2 program provides various major languages for user selection. The initial start up language will be English.

2.3.5. Data retention setting

Days of data retention	0	(0:Never Delete)

The period of time user intends to save the data in database. If the value is "0", means data in database never delete.

2.3.6. Remote Setting



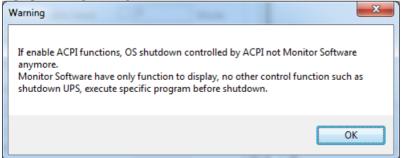
If you want to remote other computer, please choose "Connect Remote Machine", and insert IP. If choose "Connect Remote Machine", you can't send command, scheduling and Shutdown the UPS, but can Shutdown the computer.

#### 2.3.7. Enable ACPI Shutdown

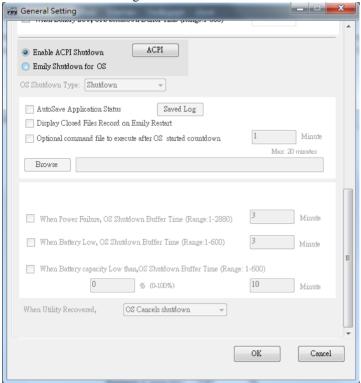
When Enable ACPI Shutdown, all of the Shutdown functions controlled by ACPI.

Enable ACPI Shutdown
 Emily Shutdown

Pop up Warning Message.



Power buffer times arrange.



2.3.8. When Power Failure, OS Shutdown Buffer Time		
When Power Failure, OS Shutdown Buffer Time (Range:1-2880)	3	Minute
Select a sufficient time for the computer OS to automatically soutage occurred. The selectable time is from 1 min. to 2880 m		en a power
2.3.9. When Battery low, OS Shutdown BufferTime		
When Battery Low, OS Shutdown Buffer Time (Range:1-600)  3	Mi	nute
Select a desire time to automatically shutdown the computer C battery power is depleted. The selectable time is from 1 min. to		UPS
2.3.10. When Battery capacity Low than , OS Shutdown Buf	fer Time	
When Battery capacity Low than, OS Shutdown Buffer Time (Range: 1-600)		
0 % (0-100%)	Min	ute
Select a desire time to automatically shutdown the computer C is lower than xx %. The selectable time is from 1 min. to 600 n		battery capacity
2.3.11. When Power Failure UPS Shutdown BufferTime		
When Power Failure, UPS Shutdown Buffer Time (Range: 1-2880)	Minute	
Select a desire time to automatically shutdown the UPS after a occurred. A longer shutdown buffer time for OS then the UPS recommended. The selectable time is from 1 min. to 2880 min	one is highly	
2.3.12. When Battery low UPS Shutdown BufferTime		
When Battery Low, UPS Shutdown Buffer Time (Range:1-600)	5	Minute
Select a desire time to automatically shutdown the UPS before is depleted. A longer shutdown buffer time for OS then the UF recommended. The selectable time is from 1 min. to 600 min.		

### 2.3.13. OS Shutdown Type



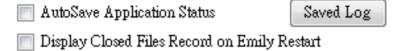
If the shutdown type selects "Hibernate" as OS it's.

2.3.14. Optional command file to execute after OS started countdown Select a desire time to execute specific file automatically after OS started Shutdown. 20 min at Max

Optional command file to execute after OS started countdown	1	Minute
	Max: 20	minutes
Browse		

### 2.3.15. Auto save Application

Provides a function to save program when OS shutdown.



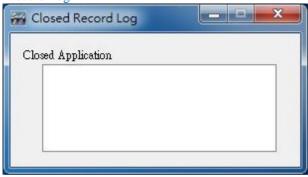
Auto close and save Application Files before OS shutdown.

AutoSave Application Status

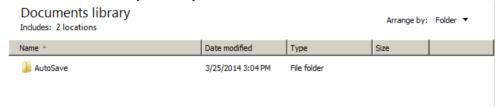
When restart Emily, Pop up the list of Closed Files.

Display Closed Files Record on Emily Restart

# "Record Log"



Save AutoSave Directory under My Document.



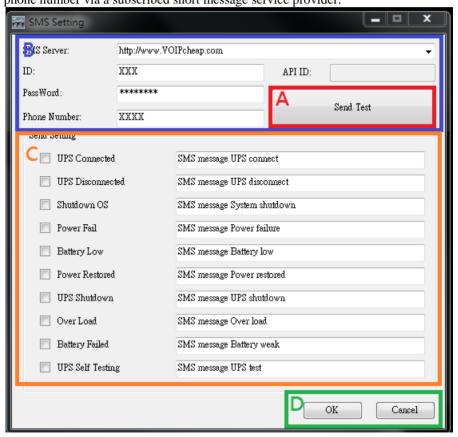
## 2.3.16. Action When Utility Recovery



When utility recovers, continue or cancel the countdown of OS shutting down.

#### 2.4 SMS

An alert message of recorded event will be sent to a predetermined mobile phone number via a subscribed short message service provider.



This SMS function is only available through third-party Short Message Service Providers. To use this function you need to subscribe an account on [every8d] or [clickatell]. These are currently the only 2 third-party SMS providers supported by Emily2 program. For more information on subscriptions and charges, please go to their respective website as follow:

1) For [Every8d]: Go to http://www.every8d.com/.

Note: Please subscribe as "Corporate" account in order to use Emily2 program SMS function.

2) For [Clickatell]: Go to http://www.clickatell.com/

Note: Payment has to be made to obtain an "api\_id" before use.

#### A Send Test:

Click to send a test message to confirm the settings.

#### B. Account Settings:

Insert the SMS provided name, ID, passwords, "api-id" (for Clickatell subscriber only) and mobile phone number (international dialing format, include "+" or "00" and country code).

Note: If you want to send message to more than 1 mobile phone number, must use "," to separate mobile phone numbers.

#### C. Event & Message Selections:

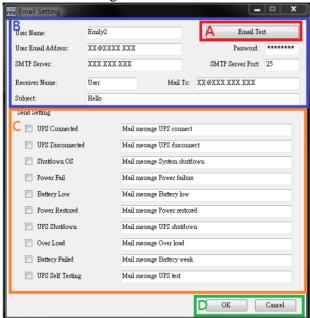
Click to select the desire Events to be broadcasted and the respective message contents (You may change and retype the Message contents to meet your requirement in English).

#### D. Save Setting:

Click "OK" to save & apply settings

Note: Internet Firewall may not allow this SMS function. If you have installed Firewall please allow this function.

# 2.5 E-Mail Settings



#### A. Sent Test:

Click to send a test message to confirm the settings are correct.

#### B. Account Settings:

Insert the User Name (Sender, e.g. Emily2), User Email Address (select a sender email address specifically for this function), Password (the pass word of your email server), SMTP Server (insert SMTP server or IP address), SMTP Server port (port of SMTP Server), Receiver Name (select a predetermined email address the event messages will be sent to), Mail To (Mail address of receiver), and Subject (select a subject name to acknowledge the receiver).

Note: If you want to send email to more than 1 email address, must use ";" to separate email addresses.

#### C. Send Setting:

Click to select the desire Events to be broadcasted and the respective message contents (You may change and retype the Message contents to meet your requirement in English).

### D. Save Setting:

Click "OK" to save & apply settings.

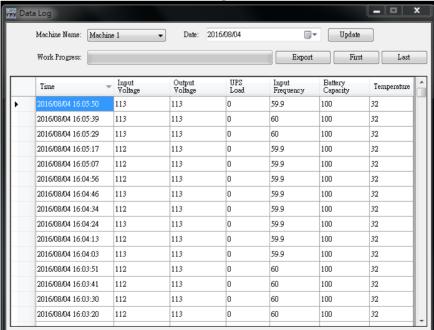
Note: Internet Firewall may not allow this E-Mailing function. If you have installed Firewall please allow this function.

## 2.6 Data Log

The "Data Bank" stores all UPS operating parameters monitored & recorded by the Emily2 program.

It facilitates the recorded data (include Input Voltage, Output Voltage, Input Frequency, Battery Capacity, Temperature, Load) for a more effective study of the desire information.

The information in the Data Base can be exported to Excel file.



#### 2.6.1. Setting Machine Name and date of data



Choose the "Machine Name" and "Date", click "Search" have the further information.

## 2.6.2. Tools

	Work Progress:				Export	Firs	t Last	
_	Time	Input Voltage	Output Voltage	UPS Load	Input Frequency	Battery Capacity	Temperature	
	2016/08/04 16:05:50	113	113	0	59.9	100	32	l
	2016/08/04 16:05:39	113	113	0	60	100	32	1
	2016/08/04 16:05:29	113	113	0	60	100	32	1
	2016/08/04 16:05:17	112	113	0	59.9	100	32	ı
	2016/08/04 16:05:07	112	113	0	59.9	100	32	1
	2016/08/04 16:04:56	112	113	0	59.9	100	32	1
	2016/08/04 16:04:46	113	113	0	59.9	100	32	1
	2016/08/04 16:04:34	112	113	0	59.9	100	32	ı
	2016/08/04 16:04:24	113	113	0	59.9	100	32	ı
	2016/08/04 16:04:13	112	113	0	59.9	100	32	1
	2016/08/04 16:04:03	113	113	0	59.9	100	32	1
	2016/08/04 16:03:51	112	113	0	60	100	32	ı
	2016/08/04 16:03:41	112	113	0	60	100	32	ı
	2016/08/04 16:03:30	112	113	0	60	100	32	1

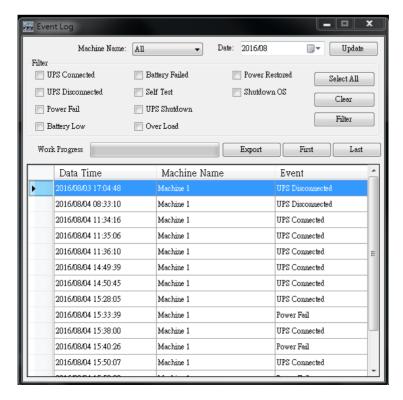
**Export**: Click to export the current data into "xls" format.

First: Click to go to the first recorded entry.

Last: Click to go to the last recorded entry.

# 2.7 Event log

The "Event Log" provides a list of records of all the events & tasks to be performed by the program and those that had occurred on each day of the particular month. It provides a summery of the Utilities conditions and UPS testing results.



### 2.7.1. Setting Machine Name and date of data



Choose the "Machine Name" and "Date", click "Search" to have the further information.

#### 2.7.2 Filter

Filter					
UPS Connected	Battery Failed	Power Restored	Select All		
UPS Disconnected	Self Test	Shutdown OS	Clear		
Power Fail	UPS Shutdown				
Battery Low	Over Load		Filter		

Please select or unselect the desire parameters by clicking on the respective parameter field box. Click "Filter" to have further information.

Select All: Field box of all events will be " ..."

Clear: Field box of all events will be " "

Filter: Click "Filter" the data will show respectively.

2.7.3. Tools

	2.7.3. 10018						
W	ork Progress		Export First L	ast .			
	Data Time	Machine Name	Event	^			
١	2016/08/03 17:04:48	Machine 1	UPS Disconnected				
	2016/08/04 08:33:10	Machine 1	UPS Disconnected				
	2016/08/04 11:34:16	Machine 1	UPS Connected				
	2016/08/04 11:35:06	Machine 1	UPS Connected				
	2016/08/04 11:36:10	Machine 1	UPS Connected	=			
	2016/08/04 14:49:39	Machine 1	UPS Connected				
	2016/08/04 14:50:45	Machine 1	UPS Connected				

**Export:** Click to export the current data into "xls" format.

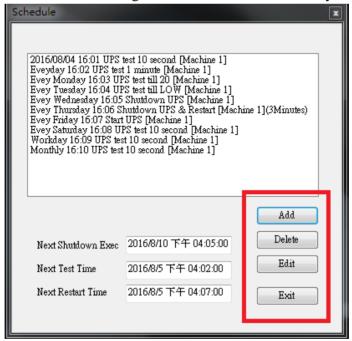
First: Click to go to the first recorded entry.

Last: Click to go to the last recorded entry.

#### 2.8 Schedule

"Schedule" allows user to create a desire routine to notify UPS to perform specific or repeatable tasks automatically at predetermined dates & times.

Please refer to the following instructions to create an entry:



Create: Click "Add" to create a new task.

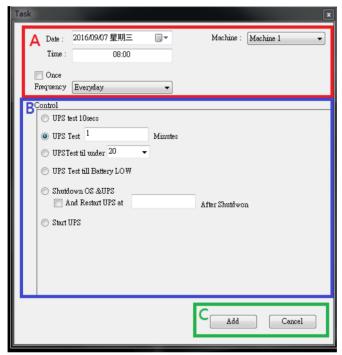
Edit: Step1. Choose the task from the schedule list, the highlighted blue bar is the chosen task.

Step2. Set Machine and schedule items.

Step3. Click "Edit" to modify your selection.

Delete: Choose the task from the schedule list, the highlighted blue bar is the chosen task.

Click "Delete" to delete the task you choose.



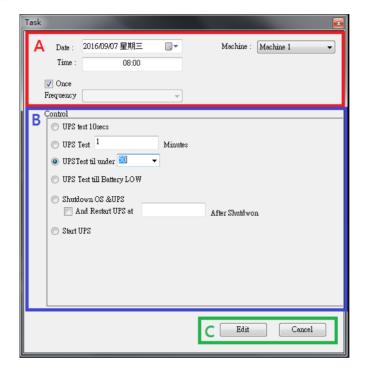
A. Executive Time: Machine Name: Choose the machine.

Date: Choose the Date. Time: Time Setting. Repeat: Set frequency.

- B. Control: 1. Self-test for 10 seconds.
  - 2. Self-test for 10 minutes.
  - 3. Self-test til under xx%
  - 4. Self-test until battery low.
  - 5. Shutdown the OS & UPS.

    Restart the UPS after Shutdown in X minutes.
  - 6. Start the UPS.
- C. Function: Add Or Cancel

#### 2.8.2. Edit



A. Executive Time: Machine Name: Choose the machine.

Date: Choose the Date.
Time: Time Setting.
Repeat: Set frequency.

- B. Control: 1. Self-test for 10 seconds.
  - 2. Self-test for 10 minutes.
  - 3. Self-test til under xx%
  - 4. Self-test until battery low.
  - 5. Shutdown the OS & UPS.

Restart the UPS after Shutdown in X minutes.

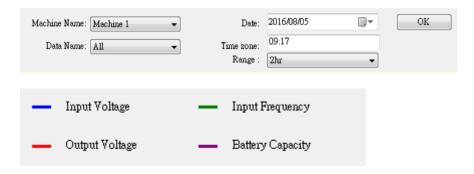
- 6. Start the UPS.
- C. Function: Edit Or Cancel

# 2.9 Oscillograph

The "Oscillograph" provides a summarized report of the recorded UPS operating data. The recorded data are represented in line curves to provide an easy to read summery of the Utility & UPS power quality.



#### 2.9.1. Tools



Machine Name: Choose the machine which you want to show.

Date: Set the date of data you want to show.

 $Data\ Name \div 5\ items\ can\ be\ chosen: "ALL", "Input\ Voltage", "Output\ Voltage",$ 

"Input Frequency", "Battery Capacity".

Time zone: Choose the time interval.

# 2.10 Pop up alarms for Power Abnormal

When UPS happens one of Power Fail, Battery Low, Battery Failed, and Overload, it will show alarm window in order to remind user to prompt handle.



### 2.11 About



Click to confirm version of the Emily2 software. Click "Help" to show this user manual.